



Qudos



# Quality Policy

Our mission is to help our clients achieve faster, better, smarter management systems. We provide a range of software products and services to make that happen.

We aim grow our business by taking care to identify – then consistently meet – the expectations, needs and requirements of our clients and other interested parties. We aim to achieve high levels of customer satisfaction within a commercially successful operation that maintains legal compliance and offers a satisfying place to work.

We believe that the key to success in this regard is our own BMS (Business Management System) - which is based on the International quality standard - ISO 9001:2015. Our BMS ensures that effective controls are consistently applied to our work processes and provides a record of our quality-related activities.

We are committed to maintaining, and continually improving our BMS. All employees and suppliers are invited and expected to share in this commitment. We have allocated sufficient resources to ensure that quality remains at the heart of our business.

Any suggestions that may assist us to achieve our aims are welcomed.

Our management system is regularly reviewed by senior management to ensure continued effectiveness and improvement.

Authorised by:

Alan M. Jones  
CEO  
Qudos Management Pty Ltd  
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